Helicopter Crew Resource Management (HCRM) Training

2020 Course Information

The pilot will become familiar with the basic aspects of Crew Resource Management (CRM) as it applies to helicopter operation.

### Course Curriculum

<table>
<thead>
<tr>
<th>Course Module</th>
<th>4.5 Hours</th>
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<tbody>
<tr>
<td>Ground School</td>
<td>4.5 hours</td>
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### Topics Covered

- Situational Awareness
- Error Chains
- Communications Skills
- Conflict Resolution
- Human Factors
- Leadership
- Aeronautical Decision Making
- Fatigue and Stress Management
- Effective Crew Performance
- Safety

**Course Dates** – All courses are scheduled on request. Please contact any of the Learning Centers listed below for scheduling.

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**Training Locations & Contact Information**

Dallas North, Texas • 866-486-8733 • 972-534-3200 • dfw@flightsafety.com
Dallas South, Texas • 800-692-2161 • 817-554-6400 • dfwsouth@flightsafety.com
Denver, CO • 720-512-5700 • denver@flightsafety.com
Lafayette, Louisiana • 866-961-3864 • 337-408-2900 • Lafayette@flightsafety.com

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